# **PLACING YOUR ONLINE ORDER**

## Website: superdome.ezplanit.com

## First Time Placing an Order?

You will need to create your user account. Click on SIGN UP located at the top right corner of web page to create and register account. You will be prompted to fill out required fields to set up your user account. This is done one time only. Please retain your Username & Password for future use.

### **Returning User at Caesars Superdome?**

Click on Login if you have a username & password for the Caesars Superdome. If you have an Ezplanit login for another venue (SKC, Shrine on Airline) that login will not work at the Caesars Superdome. Please create another login, as logins are venue specific. If you need assistance, please contact Carol Hernandez at 504.558.6278.

### **Placing an Order:**

- 1. Select your Event by clicking the date of the event from event list. Click on **select** link.
- 2. Select your location/Suite#.
- 3. Select menu category of choice by clicking on arrow or scrolling down to see available items.
- 4. Click on a menu Item to expand and select Add to move to your shopping bag.
- 5. Once you have completed adding items to your shopping bag, click on **shopping bag** located top right of page and click **check out**.
- 6. Review your order, add special notes and select a method of payment. Please consider adding a gratuity\* for your server prior to completing your order. To minimize contact, we will not present a final summary at the conclusion of event. You will now receive your final summary via email post event.
- 7. You will receive an order number (located at the top of page) when your order is successfully submitted. If you do not, your order was not placed.
- 8. You will be emailed a confirmation of your order. For changes or questions please contact Carol Hernandez at 504.558.6278, <a href="mailto:carol.hernandez@sodexo.com">carol.hernandez@sodexo.com</a> or Catering Coordinator Monica Linam at 504.558.6260 ext. 6608, <a href="mailto:monica.linam@sodexo.com">monica.linam@sodexo.com</a>

Orders are due by 5 pm (4) business days prior to event.

